

441—172.20(234) Service requirements. Family safety, risk, and permanency services shall meet the following requirements:

172.20(1) The service shall meet the minimum expectations defined in the provider's contract with the department.

172.20(2) The provider shall have flexibility to select interventions and supports based on the particular service needs identified for each child and family.

172.20(3) The provider shall:

- a.* Identify family strengths and protective capacities;
- b.* Build on these strengths in the provider's interventions with children and families;
- c.* Participate in family team meetings and court hearings;
- d.* Be culturally competent and respectful of the family's cultural, ethnic, and racial identity and values;
- e.* Work to connect children and families with community resources and informal support systems to promote family self-reliance;
- f.* Use evidence-based models of intervention to the greatest extent possible;
- g.* Address risk factors and needs that are barriers to the child's safety, permanency, and well-being.